



Speyside Medical Group

GLENLIVET MEDICAL PRACTICE

DRUMIN, BALLINDALLOCH, AB37 9AN

Phone: 01807 590273

e-Mail: glenlivet.administrator@nhs.net

Website: www.glenlivetmedicalpractice.scot.nhs.uk

20th February 2020

The letter below has been posted to all adult patients of the Practice and should arrive with you at the beginning of next week.

I apologise for this information being sent to you so close to the move, we have been working to very tight deadlines to get everything ready in time.

PLEASE NOTE

We are moving out during Monday afternoon (from 12.30pm 24.2.2020) and all day Tuesday (25.2.2020).

During this time our phones will automatically be diverted to the Grantown Practice. We will be able to deal with URGENT CALLS ONLY during this time.

For routine prescription and appointment requests please call the Glenlivet number when we re-open (it diverts automatically to the Tomintoul Surgery). The opening hours are detailed below.



Speyside Medical Group

GLENLIVET MEDICAL PRACTICE

DRUMIN, BALLINDALLOCH, AB37 9AN

Phone: 01807 590273

e-Mail: glenlivet.administrator@nhs.net

Website: www.glenlivetmedicalpractice.scot.nhs.uk

20th February 2020

To Patients of Glenlivet Medical Practice

Dear Patient,

CONFIRMATION OF MOVING ARRANGEMENTS

As you will be aware we have been trying for some time to find suitable accommodation for us to move in to while the Glenlivet Surgery is being re-furbished. We have now reached agreement with the Rinnes Medical Practice that we can share their premises in Tomintoul while the work on the Glenlivet surgery is being done.

We have had a very short deadline to meet to get the refurbishment started in order to ensure we use the funding before the start of the new financial year, so we have had limited time to prepare for this move. Over the weekend of 15/16th February additional power and IT points were installed at Tomintoul in order for us to work there and I have now had confirmation from NHS Grampian that our move will go ahead next week and will happen on **Tuesday 25th February 2020**.

On the back of this letter you will see information about the move, including our temporary opening hours for the 4-5 months we expect to be in Tomintoul. These are changed from current hours as there is limited space in the Tomintoul Medical Centre and we have tried to minimise congestion by consulting at different times to the Rinnes GPs where possible. Shortage of space also means we will not be able to offer ear syringing to patients while we are there.

I have also included the phone number (which is unchanged) and a map showing the location of the Tomintoul Medical Centre.

Yours Sincerely,

Kathy Cockman
Executive Manager

PATIENT INFORMATION - GLENLIVET PATIENTS ATTENDING TOMINTOUL SURGERY BUILDING

FROM WEDNESDAY 26th FEBRUARY 2020 until the refurbishment is complete.

| GLENLIVET HOURS WHILE AT TOMINTOUL | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY & SUNDAY |
|------------------------------------|-----------------------------------|---------------------------------|--------------------------------|---------------------------------|-----------------------------------|-------------------|
| SURGERY OPENING HOURS | 8.30am-1pm 2pm-4pm | 8.30am-1pm 2pm-6pm | CLOSED AM 2pm-4pm | 8.30am-1pm CLOSED PM | 8.30am-1pm 2pm-4pm | CLOSED |
| GP CONSULTING TIMES | 9am-10am 12noon-1pm 2pm-4pm | 11.30am - 12.30pm 4pm-5.30pm | CLOSED AM 2pm-3.30pm | 11.30am-1pm CLOSED PM | 9am-10am 12noon-1pm 2pm-4pm | CLOSED |

The telephone number will remain the same as it is at Glenlivet **01807 590 273**. All calls will automatically be diverted to the Tomintoul building.

The address is **Tomintoul Medical Centre, Rattrays Lane, Tomintoul. AB37 9HF**

